



## NEED TO REFILL YOUR PRESCRIPTION?

- Call your pharmacy directly and request your refill. Even if your bottle is labeled “no refills”, **there is no need to call our office.** The pharmacy will fax your refill request to our office and it will be reviewed with your medical information.
- Request your refill from the pharmacy **at least three business days** before you will run out of the medication. We do not authorize refills on weekends or after 4:00 pm Monday through Friday.
- Our office has **48 business hours to process the refill request.**
- If you need a hard copy of your prescription, you will be called and asked to pick it up.
- **CALL YOUR PHARMACY TO SEE IF THE MEDICATION IS READY.**
- When you contact our office multiple times to inquire about your prescription it can cause delays due to the additional work.

Following these instructions will expedite your refill request.

Phone 541-536-3435 Fax 541-536-8047 51600 Huntington Road P.O. Box 3300 La Pine, OR 97739

*“Our vision is for a healthy community”*

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